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# About the MMCI

The Masaryk Memorial Cancer Institute (MMCI) is a medical center located in the city of Brno, the Czech Republic. The center provides specialized care by best modern methods. Our experts specialize in prevention, diagnosis and treatment of oncological diseases.

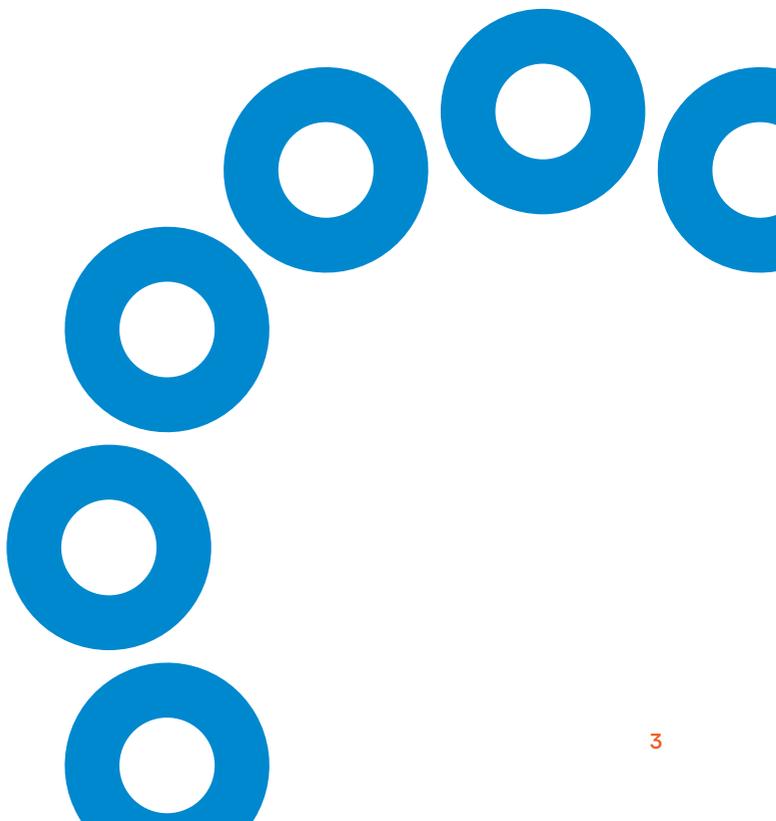


# Contacts

Masaryk Memorial Cancer Institute  
Žlutý kopec 7  
656 53 Brno  
Czech republic

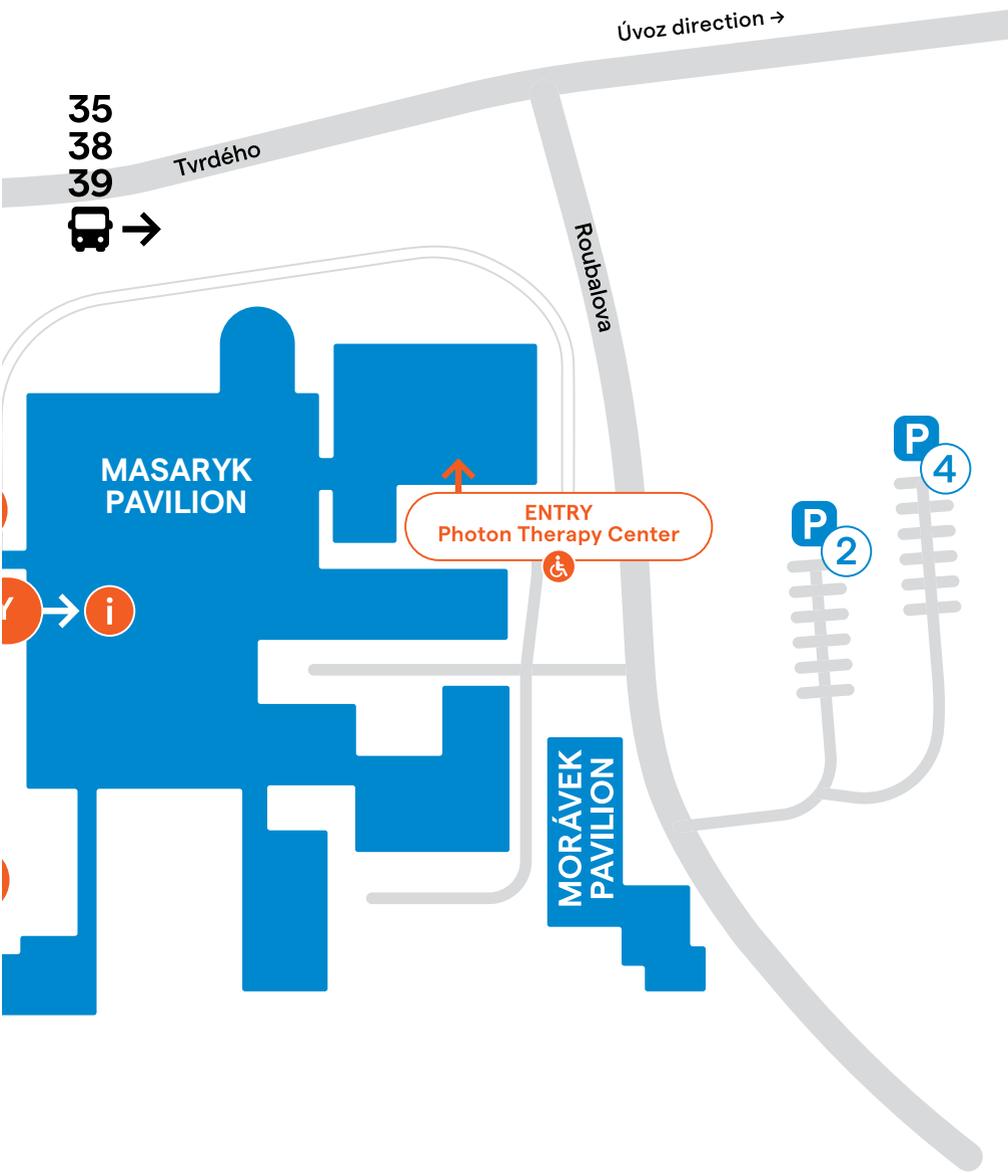
T +420 543 131 111  
E [direct@mou.cz](mailto:direct@mou.cz)  
F +420 543 211 169

**Quick contact (24h)**  
+420 543 131 111  
[direct@mou.cz](mailto:direct@mou.cz)



# Area map





# List of diagnostic and treatment centres

The MMCI has 22 diagnostic and treatment centres, which focus on different cancer types, treatment procedures or supportive care services.

Treatment centres deliver comprehensive cancer care based on interdisciplinary teamwork of specialist physicians and other non-medical healthcare professionals.

The concept of treatment centres enables us to provide high-quality medical services to MMCI patients and to share our expertise with other affiliated healthcare institutions within the Regional Cancer Working Group.



**Breast Cancer Centre**

**Centers for Gastrointestinal tumors**

**Centre for Oesophageal and Gastric Cancer**

**Colon Cancer Centre**

**Centre for Liver and Biliary Tract Cancer**

**Centre for Pancreatic Cancer**

**Centers for Urologic tumors**

**Prostate Cancer Centre**

**Kidney and Urinary Tract Cancer Centre**

**Testicular Cancer Centre**

**Centers for Gynecologic tumors**

**Centre for Ovarian, Tubal and Peritoneal Cancers**

**Centre for Uterine, Cervical and Vulvar Cancers**

**Centre for Lung and Pleural Cancer**

**Centre for Skin Cancer and Melanoma**

**Centre for Brain and Spinal Cord Tumours**

**Head and Neck Cancer Centre**

**Sarcoma centre**

**Centre for Neuroendocrine Tumours**

**Thyroid Cancer Centre**

**Centre for cancer of unknown primary and other rare malignancies**

**Centre for Precision Oncology**

**Robotic Surgery Centre**

**Centre for Palliative Medicine and Pain Management**

**Centre for cytoreduction and regional chemotherapy**

Description of the diagnostic and treatment centres and the patient's treatment path for individual diseases is available on our website in the For Patients section.



# MMCI in numbers

Masaryk Memorial Cancer Institute (MMCI) in Brno is a specialized healthcare center which performs up-to-date medical procedures. We treat over 80,000 patients every year.

## CENTERS FOR DIAGNOSTICS AND TREATMENT

In 2020, more than **28,000** patients were treated and underwent follow-up by our specialists.

## HOSPITALIZATION

We provide over **10,000** hospitalizations every year.

## SECOND OPINION

Do you need consultation on treatment held elsewhere? In MMCI, we have 10 specialized indication boards consisting of top experts. We offer medical Second opinion service, which includes consultation on treatment processes and procedures.

## OUTPATIENT PROCEDURES

We perform over 250,000 outpatient procedures every year.

## SURGERY

We perform 5000 surgeries every year, out of which 300 are robotic.

## **RADIATION**

We irradiate over 5000 patients every year, including several dozens of children.

## **CHEMOTHERAPY**

We administer more than 40,000 doses of chemotherapy every year.

## **CLINICAL TRIALS**

We are leading nearly 100 clinical trials.

## **WE HAVE BEEN OFFERING OUR SERVICES SINCE 1935.**

In the moment of its establishment, MMCI was one of the first cancer centers in the world. Currently, we are the only specialized cancer institute in the Czech Republic.

## **EDUCATION**

We educate our patients. We offer more than 180 types of information leaflets and education brochures.



# Information and Education Centre

The Information and Education Centre (IEC) is responsible for production and dissemination of patient and public educational materials and for campaigns. At the Centre, you can find a number of information brochures and guides that will help you to understand a variety of health issues including cancer prevention and treatment, or provide information on pre-operative and post-surgery care.

E [educentrum@mou.cz](mailto:educentrum@mou.cz)  
T +420 543 134 314

## Care and Services

Care for patients and their loved ones is not only about modern equipment, state of art procedures and top-class professionals. An overall care for the patient is also a key part of the treatment.

In MMCI, we offer top care in the fields of nursing, social healthcare, nutrition, and psychology, as well as several additional services, which are aimed to elevate the quality of life during the fight against cancer. Those services help improving the course of care and the healing process.

### Nursing care

In MMCI, we provide high-quality nursing care. This care is patient- and caregiver oriented. Our non-medical healthcare professionals are members of multidisciplinary teams in individual areas of care for our patients. This group includes such teams as prevention of pressure sores, long-healing wound management, post-operative wound management, care for patients with stoma and catheters. Our priority is to respect human dignity, ensure privacy and assure patient safety.

## Nutrition care

Nutritional therapists in MMCI provide advice to patients during oncologic illness and cancer care. Nutrition is very important during anti-cancer treatment, and it is one of the parts of successful treatment. Proper nutrition, which ensures good nutritional state of the patient, supports the treatment, reduces side effects, accelerates recovery, and has positive effect on the quality of life and the outcome of the treatment.

## Psychologic care

Oncologic patients and their loved ones go through psychologic changes and stress - this is quite normal in such situation. Nevertheless, psychologic condition of the patient could affect the treatment. Thus, our team of psychologists is ready to support the patient and his/her caregivers in case of need.

## Hospital ombudsman

The hospital ombudsman provides assistance to patients, their relatives and loved ones in resolving situations related to treatment and stay at the MMCI. The ombudsman investigates complaints and suggestions on quality of provided care, operational and organizational problems, and suspicions of unethical behavior of employees of the Masaryk Memorial Cancer Institute.

The hospital ombudsman of the MMCI is **Mgr. Martin Hájiček**.

It is possible to contact him via the form below or at the email

**E** [ombudsman@mou.cz](mailto:ombudsman@mou.cz)

**T** +420 543 134 122

And also in written form by post (to the address of MMCI)  
or in person at the office by prior arrangement.

## Spiritual services

MMCI respects the spiritual needs of the patient and his loved ones and offers a wide range of spiritual care services. The patient can visit two hospital chapels. Spiritual service could be also arranged in the form of personal meeting with the patient. The service is

intended for the ill and their loved ones, both for religious persons and for non-believers.

### **Hospital pharmacy**

In our hospital pharmacy, it is possible to collect medicines and medical devices, both prescribed by a doctor or over the counter. In addition, there is a wide range of supplementing products, including individual consultations and a selection of aids and lingerie for women after breast surgery.

**1st floor of Švejda pavilion.**

**Working hours: Mon – Fri from 8.00 – 16.00**

### **Hairdresser**

Our hairdresser saloon is providing hair-care services both to our in- and outpatients. It also offers a selection of wigs, hairpieces, turbans, and cosmetics.

### **Information and Education Center (IEC)**

At the Information and Education Center for the public, you will find practical information and advice on cancer prevention and treatment. At IEC, you can have access to a library with dozens of titles of information materials on cancer, videos with programs of interest, and a computer with internet connection. We also offer copying and scanning services.

**3rd floor of Švejda pavilion**

**Free Cancer call center**

**T +420 800 222 322**

**Working hours: Mon – Fri 8.00 – 15.00**

## Žlutý Kopec Gallery

The Žlutý Kopec Gallery is holding each month an exhibition of professional or amateur artists. Those artists are often closely connected to the MMCI.

2nd floor of Švejda pavilion in the vestibule.

## Art workshop and relaxation room

Our art workshop is intended both for hospitalized patients and for our outpatients. Students of art, psychology and art-therapy are present at the workshop and help patients with various art techniques.

A relaxation room is found next to the art workshop; here, patients can borrow music media of their choice, watch TV or video, or use a computer.

You will find the art workshop and the relaxation room on the ground floor of Masaryk pavilion.

### Working hours:

Mon – Thu 10.00 – 18.00

Fri 8.00 – 16.00

## Refreshment

In the MMCI, you will find a buffet with soft drinks and hot and cold meals. In Masaryk's pavilion, there is a Café, which has indoor and outdoor seating.

1st floor of Švejda pavilion.

## Buffet

1st floor of Švejda pavilion

Mon – Fri 7.00 – 17.00

## Café

### Ground floor of Masaryk pavilion

Mon – Thu 7.00 – 17.00

Fri 7.00 – 15.00

Sat – Sun 13.00 – 17.00

# Foreign nationals and self-payers

As a rule in oncology, the earlier a cancer is detected, the better are treatment results and the lower is overall treatment complexity.

First stages of cancer are usually curable.

We should always monitor our health, so that we could detect a pre-tumor condition or malignant tumor at the time when it does not cause any problems yet. This is exactly the purpose of Preventive check-ups and Oncologic screening.

You should care for your body in the same way as you care for your own property.

## Information for foreign nationals and self-payers

If you are a foreigner or you do not have Czech public health insurance, we will agree with you on method of payment for services provided by the Masaryk Oncology Institute (hereinafter referred to as the MMCI), arrange a visit to MMCI doctor and provide you the needed assistance with all the necessary administration related to your treatment in our medical facility.

## How to do it?

- ① If you want to schedule an appointment at the outpatient clinic at MMCI, please, contact a doctor at our **Consultation outpatients department** (T +420 543 135 809). The doctor will help you to arrange an appointment for your examination at MMCI.

- ② When arriving at MMCI, please, register at the **Central Patient Evidence**, which is found at **Švejška Pavillon** (in Czech: Švejdův pavilon) on the **second floor**.
- ③ After that, you will be referred to the **Insurance Companies office** (in Czech: Úsek zdravotních pojišťoven), which is found at the **underground floor of Masaryk hall** (in Czech: Masarykův pavilon). The office is located behind the cash desk and under the headquarters.
- ④ The Insurance Company office will present you with the **Contract for Payment for Care** and agree on **means of payment**.
- ⑤ The payment can be done by several methods; **we accept both cash and credit cards**. Upon agreement, payment could be done also by wire transfer to our bank account.

If you are an EU citizen and you have a valid European healthcare insurance document or a similar document, or an S2 document proving approval of requested care, do not forget to bring these documents with you to the Health Insurance office.

Treatment costs can be covered by insurance in your home country or in the country of your health insurance.

If you are a foreigner but have Czech national health insurance, then same rules apply on you as on Czech insured persons.

### Contact us

You can contact us at the contacts listed below. Consultation over the phone is possible on working days on Mon – Fri between 7.00 – 15.00. You can contact us by email. We will get back to you as soon as possible.

**Central Switchboard**

T +420 543 131 111

**Consultation Outpatients Department**

T +420 543 135 809

**Health Insurance Companies Unit**

T +420 543 131 316, +420 543 131 317

E uszp@mou.cz

In case you have any questions do not hesitate to contact your treating doctor.







Information and Education Centre and Centre of Communication

**VI3EN/2022/1**

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